

RJ Power is committed to meeting the requirements of its quality management system and ISO: 9001:2015, its business approach embodies the recognised principles of quality and the core philosophies of quality planning, assurance, and control.

We will:

- Maintain a clear vision of our business values, strategy and direction and communicate the business drivers, the quality mission and performance objectives to our employees and all those under our management,
- Provide our employees with the training and support needed to supply quality products and services and actively encourage each employee to realise their full potential, to improve the quality of the services we deliver,
- Ensure our resources and management methods include the appropriate evaluation of risks, consequences and potential impacts on the quality and delivery of services we provide. Our decision making will be based on factual analysis of accurate performance data, balanced with business experience,
- Identify and comply with all applicable legislation, standards, and other contractual regulatory requirements,
- Ensure our approach to management is undertaken in a structured and planned way to achieve our performance objectives in the most effective and efficient manner,
- Seek continual improvement of our Quality Management System and processes, to guarantee a reliable service to all our clients through the review of quality objectives and results,
- Maintain strong relationships with customers, supply chain and stakeholders and work collaboratively to continually improve the quality of the services we deliver,
- Continue to fully understand the needs and expectations of our customers,
- Set annual quality objectives and measure our performance against them.

The company is fully committed to the principles of Quality Assurance and recognises the necessity of involving and obtaining the co-operation of all personnel on achieving quality in its services, preventing non-conformances and in striving for continual improvement.

All employees and others working for RJ Power, are required to comply with this policy to ensure they co-operate and conduct activities in a responsible manner.

It is the responsibility of RJ Power management and supervisory staff to ensure that this policy and its arrangements are implemented.

This policy will be reviewed annually and revised as often as may be deemed appropriate by RJ Power and then communicated and explained to all employees and sub-contractors.

This policy is available to the public and all other interested parties on request.

Accepted for Issue By:



**Andrew Pierce, Managing Director,
RJ Power Networks.**
31st March 2025

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